

Date: 9/14/2012T6-53978 Sample Return

To: Dr. Dominic Digiulio, Dr. Rick Wilkin

From: Richard Rodriguez

RE: TC11153-T6-53978 Sample Return

Please be informed that the sample containers for the above referenced Accutest Job number received on June, 21st, 2012 have been disposed. The Chain of custody was clearly marked by Mr. Charles Beall for samples to be returned to his custody upon completion. An investigation in root cause indicated our failure in internal communication. Appropriate staff has been re-trained and further steps to fortify the process of documentation in LIMS have been discussed and implemented to avoid such cases in future. Please accept our deepest apologies for any inconvenience this may have caused you. Please feel to contact me directly for any future inquiries.

Utmost Regards,

Richard Rodriguez

Laboratory Director